

AKAI

Makes Sense



9.5kg Top Load Washing Machine

INSTRUCTION MANUAL

MODEL: AK-95WM

AFTER SALES SUPPORT
(AU) 1300 886 649 (NZ) 0800 836 761



Contents

03	General Safety Instructions
07	Product Overview
08	Installation
13	Getting Started
14	Controls
16	Instructions
20	FAQs and Troubleshooting Guide
22	Other Useful Information

General Safety Instructions

IMPORTANT SAFETY INSTRUCTIONS READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

Keep the manual in a safe place for future reference, along with any completed warranty information and your purchase receipt. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:



Warning

This heading indicates that there is a serious risk of injury if you do not adhere to the warning(s).



Caution

This heading indicates that care should be taken to avoid injury to persons or damage to property.



A tick in a circle accompanies a measure or action that you should do or follow.



A cross in a circle accompanies a measure or action that you should NOT do.

Electrical safety

- Before connecting and turning on the washing machine, ensure the electrical voltage and circuit frequency correspond to those indicated on the appliance.
- Only connect the washing machine to a grounded (earthed) electrical outlet.
- Do not insert any objects into the appliance.
- Do not kink or damage the power cord, and position it out of the way so no one steps on or places anything on the cord or against it.
- Do not overload the wall outlet. Overloading can result in fire or electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- Never use this washing machine with a power adaptor or an extension cord.
- Unplug the washing machine from the power supply before cleaning, servicing, maintenance or moving the appliance. Pull by the plug, not by the cord.
- After use, always unplug the appliance and turn off the water.
- **Warning!** All electrical work must be done in accordance with local and national electrical codes as applicable and should be undertaken by licenced and qualified persons only.

General Safety Instructions (Cont.)

Installation

- Install the washing machine on a flat surface to avoid overturning during use. If the machine must be placed on carpet, make sure the ventilation openings in the base are not obstructed.
- Install the washing machine so that there is a distance of at least 200mm between the appliance enclosure and any external heat sources, such as appliances containing heating elements.
- Connect the washing machine to the water mains using new hose sets. Do not reuse old hose sets.
- Make sure that all water and electrical connections are made by qualified personnel only, observing local safety regulations and following the manufacturer's instructions (see "Installation" on pages 8 to 12).
- Improper installation may result in the risk of fire, electric shock and/or injury. We assume no liability for any eventual damages caused by improper installation.

Usage conditions and restrictions

- The appliance is designed for domestic use only. It is not suitable for commercial or trade use. The appliance has a capacity (max. weight of dry wash load) of 9.5kg.
- Do not operate the appliance outdoors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- Before loading the machine, always ensure no pet or young child has climbed into it.
- Make sure all pockets of clothing to be washed are empty. Hard, sharp objects such as coins, safety pins, bra wires, nails, screws or stones can cause extensive damage to the appliance and block the pump.
- Any damage or malfunction resulting from foreign objects is not covered by your warranty and may lead to expensive repairs. We assume no liability for any eventual damages caused by improper or faulty use.

Cleaning and maintenance

- Before cleaning or carrying out maintenance, always unplug the appliance from the power supply.
- Except for the filters that require regular cleaning, the unit has no user-serviceable parts contained within. Do not attempt to repair, disassemble or modify it. Repairs made by inexperienced or unqualified persons may cause injury and/or make more serious repairs to the appliance necessary.
- **CAUTION:** After each wash, check and clean the lint filter inside the drum. Also check and clean the lint filter at the back of the machine next to the drain hose outlet on a regular basis.
- This appliance should only be serviced by an authorised service centre, and only genuine spare parts should be used.

General Safety Instructions (Cont.)

Warnings

Do not let children climb into the washing machine or peer into the rotating spin barrel.



Do not wash clothes that have residue of flammable materials.



Do not use the appliance if the power cord or plug is damaged to avoid an electric shock, short circuit or fire.



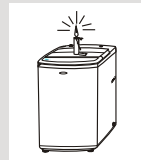
Regularly clean the power plug to remove dust and dirt and avoid contact failure.



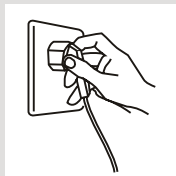
Turn the machine off before pulling out the plug from the socket if the machine is not in use.



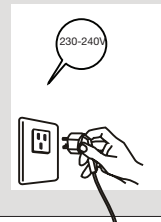
Do not place any lit candles or cigarettes on top of the washing machine.



Insert the power plug securely.



Use a 230-240V AC power source.



General Safety Instructions (Cont.)

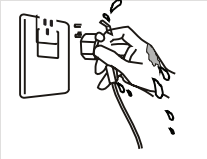
To avoid electric shock, fire and malfunction, do not install this machine in a damp place.



No dampness



Do not pull out or insert the plug with wet hands to avoid electric shock.





No wet hands





Cautions



Ensure the water inlet hoses are connected and the taps are turned on before washing a load.





Do not allow children to lay or sit on top of the washing machine.





Do not change the power cord. If it needs changing, contact a qualified electrician or call the after sales support line.





Do not wash jackets, raincoats, fishing coats and similar clothes in the washing machine.



Do not pull the power cord when removing the plug.

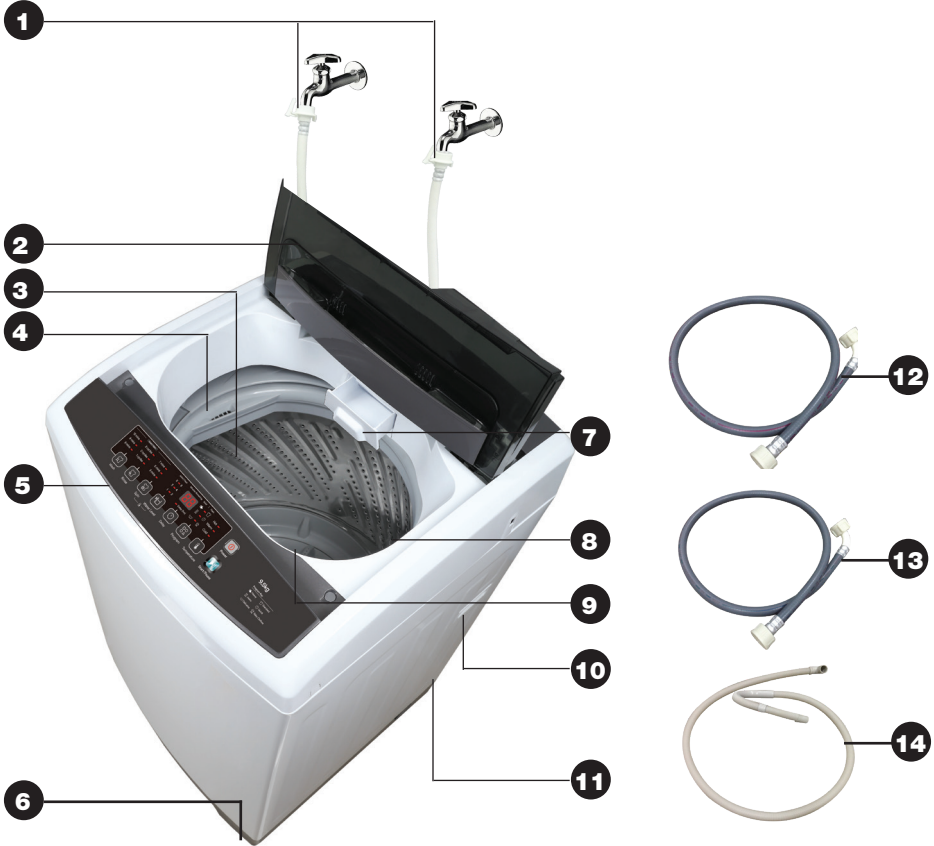


The water temperature should not exceed 60°C when washing with warm water.



Product Overview

Scope of delivery



Top load washing machine

- 1 Water supply hoses
- 2 Lid
- 3 Wash/spin tub
- 4 Softener dispenser
- 5 Control panel
- 6 Adjustable foot
- 7 Detergent drawer
- 8 Lint filter (opposite the softener dispenser)
- 9 Pulsator
- 10 Handle (one on each side)
- 11 Roller (one on each back corner)

Accessories

- 12 Hot water supply hose (red stripe)
- 13 Cold water supply hose (blue stripe)
- 14 Drain hose

Not shown: Base cover and screw(s) for attaching it to the unit (see page 8)

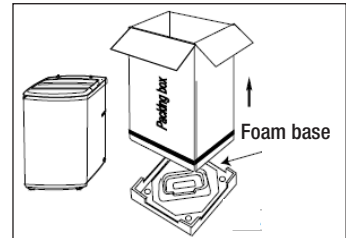
NOTE:

Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

Installation

Unpacking

- This product has been packaged to protect it against transportation damage. Unpack the appliance but keep all packaging materials until you have made sure your new washing machine is undamaged and in good working order. The carton is recyclable. Whenever possible, reuse the carton and recycle it when disposing of the packaging materials.
- **CAUTION!** Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach. Dispose of any plastic wrapping safely.
- Unwind the power cord to its full length and inspect it for damage. Do not use the appliance if the appliance or its cord have been damaged or are not working properly. In case of damage, contact our after sales support line for advice on examination, repair or return of the damaged product.
- Read this manual to familiarise yourself with all the parts and operating principles of the washing machine. Pay particular attention to the safety instructions on the previous pages.
- Ensure the washing machine is lifted off the foam base, as illustrated on the right.



Installing the base cover

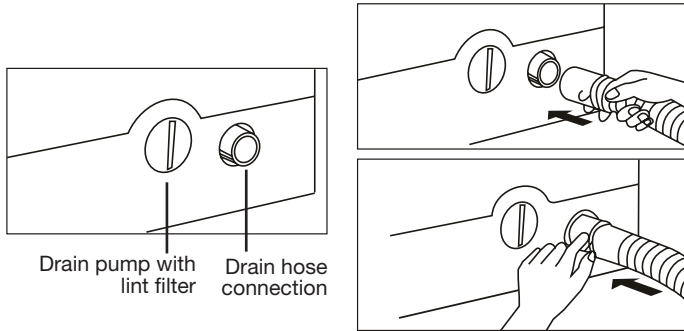
- Make sure the power cord is unplugged from the mains supply.
- Place some padding (such as a soft mat, blanket or thick towel) on the floor and gently lay the washing machine on the padding, back side down. Take care not to dent the housing.
- Insert the base cover into the grooves on the underside of the washing machine, then secure the base cover by tightening the screw in the centre screw hole, as illustrated below.
- Carefully set the washer upright.



Installation (Cont.)

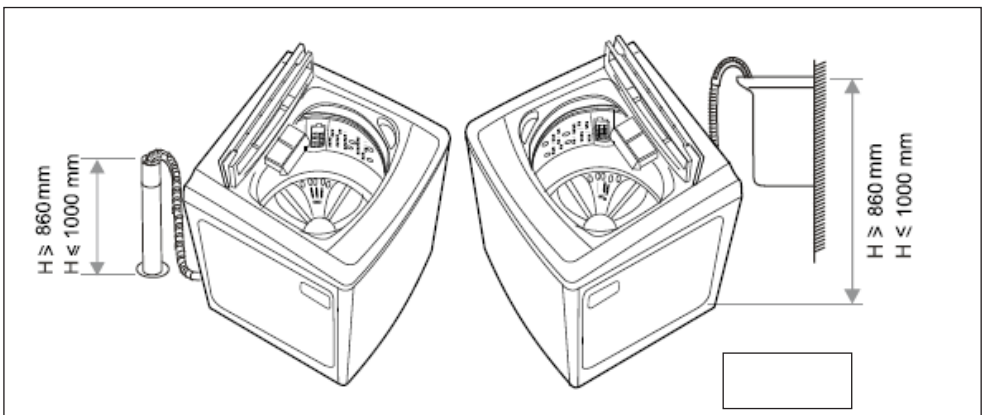
Installing the drain hose

- The drain hose and drain pump filter are located at the back of the machine, as illustrated below, left.
- Pinching the two bands of the clamp on the drain hose, connect it to the drain hose connection at the back of the washer, as illustrated below, right.



IMPORTANT!

- Never lay down the drain hose, as water will be discharged.
- When the washer is in use, put the drain hose into a drain spout (or into a sink/tub), as illustrated below.
- Make sure the height of the drain hose is at least 86cm, otherwise the washer will not work well, or the water may flow out in the course of washing. Also ensure the drain hose is not higher than 100cm above ground, otherwise the washer will not drain water well.
- Be sure the drain hose is properly routed so it will not kink or lift off the sink.

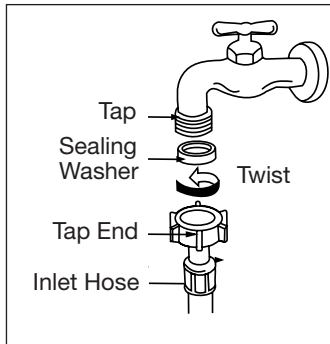


Installation (Cont.)

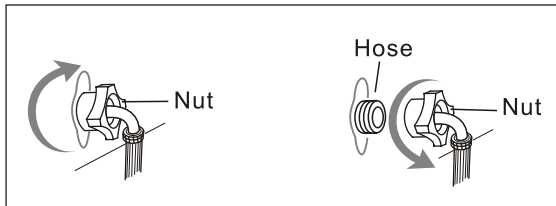
Connecting the water inlet hoses

Install the water inlet hoses to your hot and cold water taps, following the instructions below.

- Check and ensure that the sealing washers are firmly in place.
- Attach the straight end of the hose to your water taps. Make sure to attach the hot water supply hose (with a red stripe) to the hot water tap and the cold water supply hose (with a blue stripe) to the cold water tap.
- Tighten the coupling nuts securely by hand, as illustrated below:



- Attach the curved end of the hose to the corresponding inlet valve of the washing machine.
- Tighten the coupling nuts securely by hand, as illustrated below:



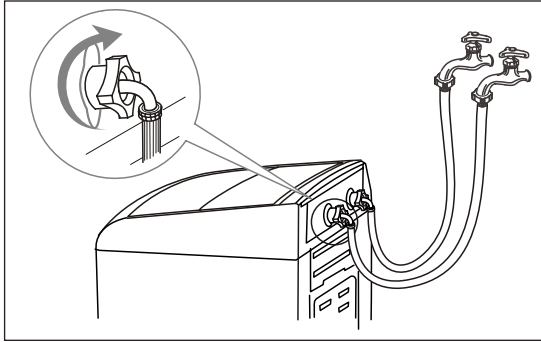
- Tighten the nut by turning it clockwise while holding the hose. (To detach the water supply hose, turn the nut anticlockwise after turning the tap off.)
- Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If your water pressure is strong, close the water tap completely, then open it slightly.
- Make sure your hot water from the tap is no hotter than 60°C.

IMPORTANT!

Both the hot water and cold water hoses must be connected to your taps.

Installation (Cont.)

⚠ CAUTION! When tightening the clamping nut, take care not to damage the water inlet valve joint. Apply force evenly and do not twist the water inlet valve.



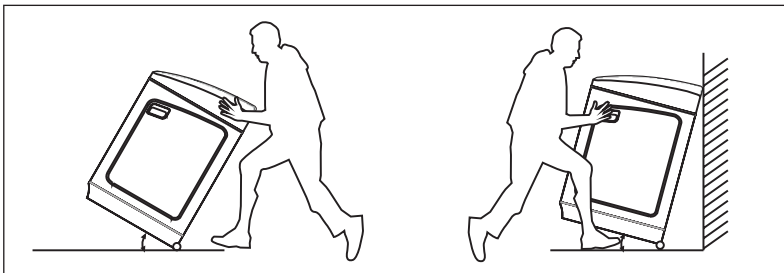
⚠ CAUTION! Use only the new (supplied) hoses with your new appliance. Do not use a hose from an existing machine, or one that has been used previously.

⚠ CAUTION! In the event that the hoses are too short for your set-up, please seek advice from your local washing machine store to purchase a longer hose.

Positioning the washing machine

- The washing machine is equipped with two rollers at the back that you can use to move the machine to its desired location. Tilt the washing machine by about 30 degrees and push forward, or pull backward, while holding the machine securely on both sides with your hands, as illustrated below.
- Move the washing machine to its desired location and install it on a stable and level surface, in a dry location, out of sunlight. (**NOTE:** Moving the machine using the rollers on an uneven surface can damage the rollers.)

⚠ CAUTION! Take care of your back. Do not tilt the washing machine too much, which could cause injury.

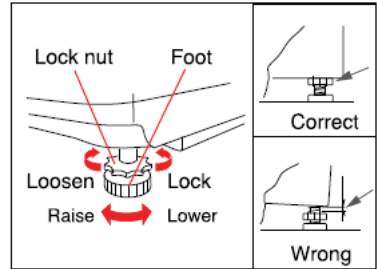


Installation (Cont.)

Levelling the washing machine

If the ground surface where the washing machine is located is uneven, it may require levelling to stabilise.

- Using the adjustable foot at the front right hand side of the machine, twist anticlockwise to increase the leg height, or clockwise to lower the leg height.





NOTE:

- The washer must not be installed on any textured floor coverings, for example, carpet or rugs.
- The appliance must be installed so that there is a distance of at least 200mm between the appliance enclosure and any external heat sources, such as appliances containing heating elements.

Connecting power to the washing machine

Once the washing machine is installed in its desired location, it is time to connect the power supply and turn on the water supply at the hot and cold taps.

-  **CAUTION!** Check the power supply cord for damage, making sure it is not squashed or kinked.
-  **CAUTION!** If the power supply cord is damaged, do not install! A damaged power cord must be replaced by a licensed electrician in order to avoid a hazard. Do not operate the appliance until it is repaired, as there is a risk of electric shock.

WARNING: this appliance must be earthed

In the event of a malfunction or breakdown, earthing will reduce the risk of an electric shock by providing a path of least resistance for the electric current.

This appliance is equipped with a cord having an equipment-earthing conductor and an earthing plug. The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local standards and requirements.

WARNING: Do not modify the plug under any circumstances. If the plug does not fit your outlet, consult a licensed electrician and have the outlet changed.

Getting Started

Before your first use

You owe it to yourself and your washer to have your washer installed correctly. Before you start, it is a good idea to go through the following checklist:

- Has the washer been lifted out of the foam base packaging? Refer to page 8.
- Is the drain hose installed securely to the machine using the provided ring clamp, and is the hose threaded through the U-shaped hose guide and hooked into your tub or standpipe? Refer to page 9.
- Is the hot hose (red stripe) connected to the Hot valve (marked 'Hot') on the rear of the machine? Refer to page 10.
- Is the cold hose (blue stripe) connected to the Cold valve (marked 'Cold') on the rear of the machine? Refer to page 10.
- Is the washer correctly levelled, feet are extended and cabinet corners are clear of the floor? Refer to page 12.
- Before using the washing machine for the first time, run a complete cycle without any laundry items. Select the 'Standard' program and run the machine until the end of the program.

Preparing the wash load(s)

- Close any zippers and bra clasps to prevent damaging your clothes and the wash tub.
- Brush loose dirt off clothes, empty pockets and turn them inside out.
- Sort your washing into appropriate loads: whites, coloureds, cottons, delicates, heavily soiled, etc. It is important to separate white/light coloured items from dark ones, as well as separating out sheets and towels.
- Wash new, highly coloured and dark coloured items separately to prevent dye transfer onto other items.
- Some laundry items tend to shed lint during the wash (e.g., towels, chenille, nappies), while others tend to attract lint (e.g., synthetics, polycotton, socks, corduroy). It is a good idea to wash these items separately, where possible, and turn 'lint givers' inside out.
- Place delicate items into a wash bag for protection.

Controls

Wash Button

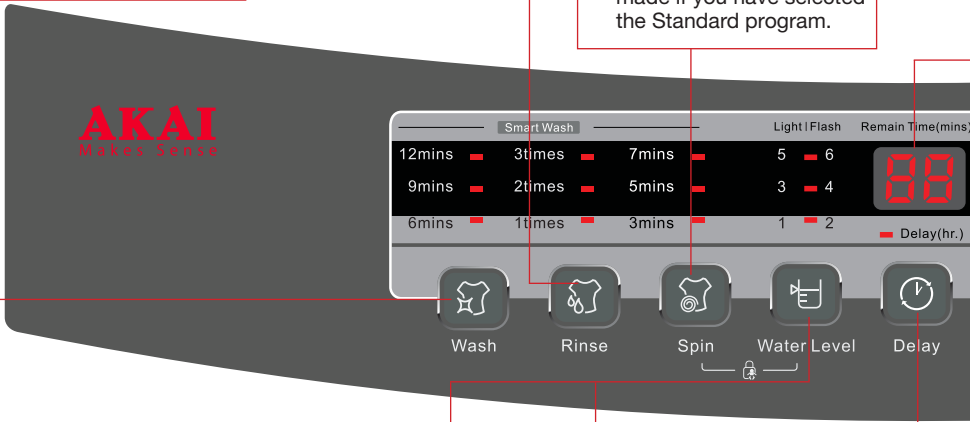
- Press this button to increase or decrease the wash time of the selected program. Each program has a preselected wash time, which is the manufacturer's recommended setting for the selected program.
- **NOTE:** No change can be made if you have selected the Standard program.

Rinse Button

- Press this button to add to or reduce the number or rinse cycles for the selected program. Each program has a preselected number of rinse cycles based on the manufacturer's recommended settings for the selected program.
- **NOTE:** No change can be made if you have selected the Standard program.

Spin Button

- Press this button to increase or decrease the length of time that the washer dedicates to the spin cycle during the selected program. Each program has a preselected spin time, which is the manufacturer's recommended setting for the selected program.
- **NOTE:** No change can be made if you have selected the Standard program.



Water Level Button

- Press this button to increase or decrease the desired water level for the selected program.
- When the machine is first powered on, the default program is the Heavy program. This program uses 'fuzzy logic' whereby the machine automatically detects the weight of your wash load and selects the appropriate water level accordingly.
- With the exception of the Heavy program, the other 5 programs have predetermined water levels based on the manufacturer's recommended settings.
- When the indicator light is solid, it represents the corresponding water level on the left side of the display (1, 3 or 5).
- When the indicator light is flashing, it represents the corresponding water level on the right side of the display (2, 4 or 6).

Child Lock

- Press the Water Level and Spin buttons at the same time to lock buttons on the control panel.
- Press the Water Level and Spin buttons at the same time again to unlock buttons.

Delay Button

- Press this button to delay the start of your selected washing program.
- The delay start feature allows you to select a period of between 1 and 24 hours in which the machine will delay the start of the selected washing program.

Controls (Cont.)

LED Display Panel

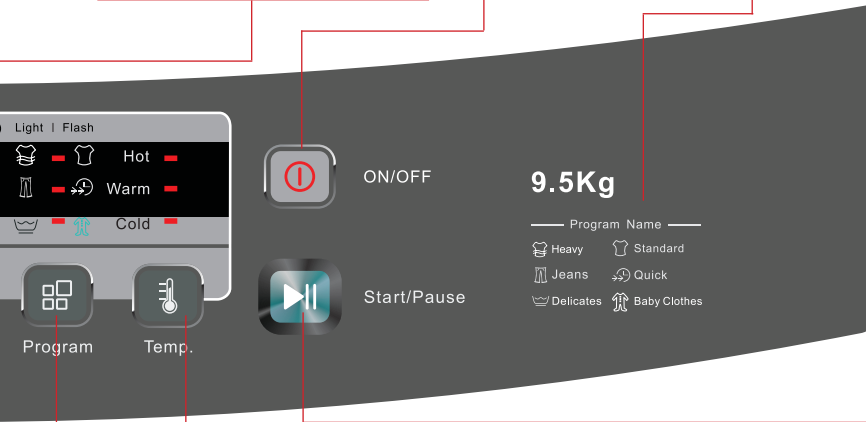
- This display will show the remaining washing time in minutes during the washing program.
- When adjusting the Wash, Rinse or Spin presets, the display panel will reflect the new time remaining in minutes.
- If you are selecting a Delay Start, the LED display will show the number of hours between 1 and 24.

ON/OFF Button

- Press this button to switch the machine on; press this button again to switch the machine off.
- **NOTE:** If you switch the machine on and do not start a washing program within 10 minutes, the machine will automatically switch off.

Program Name

The symbols displayed here correspond with the symbols above the Program button.



Program Button

- Press this button to select your desired wash program (Heavy, Jeans, Delicates, Standard, Quick, Baby Clothes).
- The default program when the machine is first powered on is the Heavy program.
- When the indicator light is solid, it represents the corresponding program on the left side of the display (either Heavy, Jeans or Delicates).
- When the indicator light is flashing, it represents the corresponding program on the right side of the display (either Standard, Quick or Baby Clothes).

Temperature Button

- Press this button to adjust the temperature setting for the selected wash program.
- The default wash temperature setting for all programs, except the Standard program, is Cold. The Standard program default temperature is Warm.

Start/Pause Button

- Once the desired program and setting have been selected, press this button to start the operation of the washing machine.
- Pressing this button during the course of the washing cycle will pause the machine, pressing it again will resume the operation.

Instructions (Cont.)

Washing a load

- Load your prepared washing items uniformly in the tub.
- Press the **ON/OFF** button.
- Press the **Program** button and select a suitable wash program (see below).

Wash programs

Program	Wash Time	Rinse Time	Water Level	Spin Time	Total Time
Heavy	Wash: 12 mins	2 Cycles	Auto-detect	5 mins	44 mins
Jeans	Soak: 10 mins	3 Cycles	6	7 mins	70 mins
	Wash: 15 mins				
Delicates	9 mins	2 Cycles	6	3 mins	39 mins
Standard	Soak: 30 mins	1 Cycle	6	5 mins	79 mins
	Wash: 18 mins				
Quick	6 mins	1 Cycle	3	3 mins	23 mins
Baby Clothes	15 mins	3 Cycles	5	9 mins	62 mins

Heavy

Suitable for washing large loads including towels and bed sheets.

Jeans

Suitable for denim and heavily soiled clothes such as workwear.

Delicates

Suitable for delicate fabrics. This program has a slower washing and spin speed to provide protection to your clothes.

Standard

Suitable for normally soiled clothing and most common cotton fabrics.

NOTE: This program is the program used to obtain energy and water efficiency ratings. The manufacturer declares that the water consumption of the warm wash is not more than for a cold wash.

Quick

Suitable for lightly soiled clothes.

Baby Clothes

Suitable for baby and infant clothing. This program has an increased rinsing time to reduce the chance of detergent residue, which may irritate young children's skin.

Instructions (Cont.)

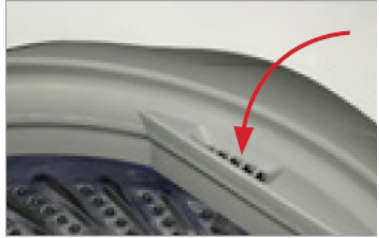
Add detergent

- Slide out the detergent drawer, as illustrated.
- Pour required amount of liquid or powder detergent into the detergent drawer and close the drawer.
- For best wash results, follow the detergent manufacturer's instructions, as shown on the packaging.
- **CAUTION: Do not overfill detergent** as this may cause overflow of suds, which could interfere with machine operation!



Add fabric softener (if required)

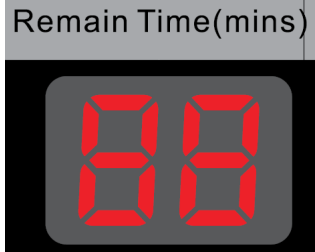
- If you wish to use fabric softener, pour the desired amount into the fabric softener inlet on the side of the drum, as illustrated.
- Always follow the manufacturer's recommendations on the fabric softener packaging for the correct dosage.



Normal usage (no delay start)

Now that the program has been selected and the detergent/fabric softener have been added, you are ready to start the washing cycle.

- Close the lid and ensure that it closes properly; if it is not closed properly, an alarm will sound and the washing process will not begin.
- Press the **Start/Pause** button to begin the washing program. The LED display indicator will show the remaining wash time during the washing process, as illustrated.
- If the **Start/Pause** button is pressed during the washing process, the machine will pause, and once the button is pressed again it will resume from the same place it was paused.
- At the completion of the selected program cycle, an alarm will sound to alert you that the program has finished before the power is shut off automatically.
- Close the water taps and unplug the power plug from the wall outlet.



Instructions (Cont.)

Customising a program

This washing machine is equipped with fuzzy logic technology when using the Heavy program. The machine will detect the weight of your wash load and automatically select the correct water power and level and the appropriate wash cycle processes (wash and spin time, and rinse type).

If you wish to manually adjust the program yourself, you can follow the instructions below:

1. Prepare your washing and load items into the tub, add detergent (and fabric softener, if required) and close the lid.
2. Press the **ON/OFF** button, then press the **Program** button to select the washing program (e.g., Heavy, Jeans).
NOTE: When the Standard program is selected, you cannot adjust the wash, rinse or spin functions.
3. Press the appropriate process button (e.g., **Wash, Spin**) to select the process and time you want to adjust. The relevant indicator light will illuminate when the option is selected.

Wash Time Options	Rinse Options	Spin Time Options	Delay Time Options
6 / 9 / 12 minutes	1 / 2 / 3 cycles	3 / 5 / 7 minutes	0 / 1 / 2 / ... / 24 hours

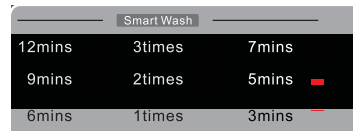
4. Press the **Water Level** button and choose an appropriate water level.
5. Press the **Start/Pause** button for the washing program to start.
6. At the end of the washing program, a buzzer will sound to alert you that the program has finished before the power is shut off automatically.
7. Close the water taps and unplug the power plug from the wall outlet.

Selecting a cycle process (instead of a complete wash program)

On occasion you may want to select a single wash cycle or two cycle processes instead of a complete program. For example, if clothing has been soaked from rain, you may want to run a spin cycle only.

Examples below

- **Spin cycle only:** Press the **Wash** button until there is no indicator light on any of the settings. Press the **Rinse** button until there is no indicator light on any of the settings. Now press the **Spin** button and select your desired spin time from the available options, as illustrated.
- **Rinse and spin cycle only:** Press the **Wash** button until there is no indicator light on any of the settings. Now press the **Rinse** and **Spin** buttons and select your desired options.



Instructions (Cont.)

Preset washing (delayed start)

This feature can delay the start of the washing program by 1 hour up to 24 hours.

- Press the **ON/OFF** button to turn the machine on and follow the previously outlined steps for adding your wash load, selecting the desired program and adding the required detergent / fabric softener.
- Close the lid and ensure it is closed properly.
- Press the **Delay** button once to delay the start by one hour, twice by two hours and so on. The maximum amount of time you can delay the start is 24 hours.
- Once you have selected your desired delay start setting, press the **Start/Pause** button to confirm the delay start. The indicator light will flash on the control panel until the program begins.
- The program will automatically commence following the selected delay setting.
- To cancel the delay start setting, simply press the **ON/OFF** button to turn the machine off and then press it again to turn the machine back on.

NOTE: When using the delay start feature, we recommend that you use detergent powder as opposed to liquid detergent. Do not add detergent directly onto the clothes in the washing tub as it may damage clothing.

Automatic power-off feature

If you do not start a washing program within 10 minutes after switching the machine on, it will automatically switch off. Simply press the **ON/OFF** button to restart the it.

Automatic imbalance correction feature

- When your washer is spinning, it can sense if the wash load is out of balance. If the laundry is placed in the tub unevenly before the wash process begins, it is likely that it will cause vibration during operation. The washing machine is continuously checking for imbalance during operation, and if the spinning vibration is too great, the machine will automatically start adjusting the program to correct the imbalance.
- When the machine detects imbalance and begins the adjustment of a program, the rinse light will flash and the machine will begin to inject water to increase the water level. The machine will continue this process automatically for approximately one minute and then drain the water, returning to the original spinning state.
- If the washing machine attempts the autocorrection twice and cannot correct the balance, an alarm will sound and the machine will stop. At this point, you will need to open the lid and manually redistribute the wash load creating an even balance.
- Press the **Start/Pause** button to resume the washing process.

Power failure memory function

If your home's power supply is unexpectedly cut off during operation, the machine will remember where it was up to in the program cycle process. When the power supply is returned, the machine will automatically resume at the same place it was interrupted prior to the power outage.

FAQs and Troubleshooting Guide

Error messages

When the following problems occur, the microcomputer inside the washer will detect the errors. An electronic buzzer will sound for approximately 10 seconds, an error message will flash, as shown below, and the washer will stop operating.

Problem	Error	Possible Diagnosis	Possible Solution
The washer is not filling with water.	E1	<ul style="list-style-type: none">• Inlet taps are not turned on.• Blocked inlet hose filters.• Delay Start is set.	<ul style="list-style-type: none">• Check that both the hot and cold taps are turned on.• Clear blockages from inlet hose filters.• Refer to page 19 for information about the Delay Start function.
Water is not draining.	E2	<ul style="list-style-type: none">• The drain hose is not properly connected or installed.• The drain hose is kinked or obstructed.• The drain hose is clogged.• The drain pump lint filter at the lower rear of the machine is clogged.	<ul style="list-style-type: none">• Check the drain hose connection (see page 9).• Check the drain hose connection (see page 9).• Disconnect the hose and check for obstructions.• Clear the drain pump lint filter (see page 24).
The washer will not start.	E3	<ul style="list-style-type: none">• This lid is not closed properly.	<ul style="list-style-type: none">• Check and ensure that the lid is closed.
The washer does not spin.	E4	<ul style="list-style-type: none">• The load could be out of balance.	<ul style="list-style-type: none">• Pause the washer and manually redistribute the load.• Check and ensure that the washer is level and does not rock in any direction (see page 12).• Check and ensure that no suds have built up in the washer.

FAQs and Troubleshooting Guide (Cont.)

Troubleshooting

The following is a list of problems you may encounter when using this appliance and some suggestions that may help to correct the problem. If you still have problems, please contact our customer service.

Problem	Possible Diagnosis	Possible Solution
The washer does not work.	<ul style="list-style-type: none">• Power not activated.• Household power failure.	<ul style="list-style-type: none">• Check that the machine is properly plugged in and turned on.• Check whether a power failure has occurred. Test by plugging in another electrical appliance.
The washer is filling continuously.	<ul style="list-style-type: none">• The drain hose is installed incorrectly.• The washer could be siphoning.	<ul style="list-style-type: none">• Ensure the drain hose is properly installed.• Ensure the standpipe is between 860mm and 1200mm high.• To prevent siphoning, ensure the drain hose does not extend more than 20mm from the end of the hose guide.
The spin speed sounds slower than normal.	<ul style="list-style-type: none">• Clothes are unevenly distributed in the tub.• The outer wash bowl may still be hot from being filled with hot water.	<ul style="list-style-type: none">• The washer has compensated by lowering the spin speed.• The washer has slowed the spin speed as a protective measure.
The washer is continually going out of balance.	<ul style="list-style-type: none">• The washer may not be level.• Too much water for the load.	<ul style="list-style-type: none">• Check the washer is level (see page 12).• Ensure an appropriate water level is selected for the load size.
The washer is making a banging noise.	<ul style="list-style-type: none">• The load is out of balance.	<ul style="list-style-type: none">• Press Start/Pause and redistribute the load.
A small puddle of water is coming from under the washer.	<ul style="list-style-type: none">• The water level is too high for the amount of clothes and has caused excessive splashing.• Large, bulky items (e.g., towels, sheets) can cause splashing.	<ul style="list-style-type: none">• Select a lower water level (see page 14).• Select the appropriate program for the load (see page 16).
Linting	<ul style="list-style-type: none">• Some items in the load are more likely to release or pick up lint.• The washer is overloaded.• There is not enough detergent to hold the lint in suspension.	<ul style="list-style-type: none">• Wash 'lint givers' (e.g. towels) separately from 'lint collectors' (e.g. synthetics).• Try reducing the load size.• Try using more detergent.

Other Useful Information

Cleaning and care

To prolong the service life of the washing machine, keep it in good condition and perform regular maintenance. **For any type of cleaning and maintenance, make sure the washing machine is disconnected from the mains power supply.**

Cleaning the washing machine (when required)

- Use a soft cloth to wipe any water or dirt off the washer lid and housing. If using a damp cloth, squeeze it almost dry to avoid leaving water residues.
- The detergent drawer may be pulled out for cleaning, if required. Other inside parts should be wiped with a damp cloth, if necessary.
- Do not use any chemical, alkaline or abrasive cleaning agents to avoid damaging the surface. Do not spray water directly onto the washer housing.

IMPORTANT!

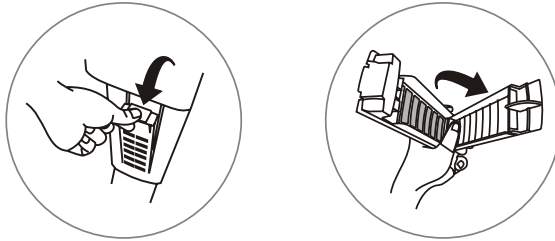
If you frequently use a COLD wash cycle, you will need to clean the inside of your washing machine regularly (every three months), especially if you use a fabric softener. Liquid detergents can cause detergent scum to build up around the outside of the inner tub, which cold water will not remove and which can cause bacteria, unpleasant odours, and eventually soiling of your wash load.

To remove scum build-up from the inside of a washing machine, run a cleaning cycle without clothes using the Heavy program and hot water. As a cleaning agent, use a commercially available washing machine cleaning product according to the instructions on the product, or use a mix of bicarbonate of soda (½ cup) and white household vinegar (2 cups).

Other Useful Information (Cont.)

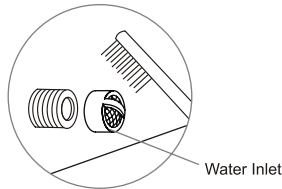
Cleaning the lint filter (suggested interval: every week)

Take out the lint filter as illustrated below. Open the filter and rinse it clean under running water, taking care not to damage any parts. Reinstall the filter, making sure it fits securely behind the cover clasp and latches, and locks securely into place.



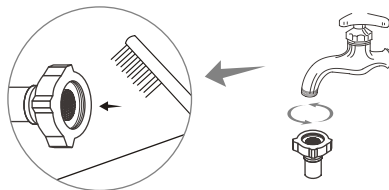
Cleaning the water inlet valve (suggested interval: every 6 months)

To avoid blockage of the mesh filter at the water inlet after long time use, detach the water inlet hose, making sure you have turned off the water supply at the taps beforehand. Take the mesh filter out of the water inlet valve and clean the filter with a soft brush. Then assemble the mesh filter back into the valve and reconnect the water inlet hose.



Cleaning the hose filter (suggested interval: every 6 months)

To avoid blockage of the hose filter after long time use, detach the water inlet hose, making sure you have turned off the water supply at the taps beforehand. Turn the nut anticlockwise to take off the hose, clean the filter under running water or with a soft brush, then reconnect the hose.



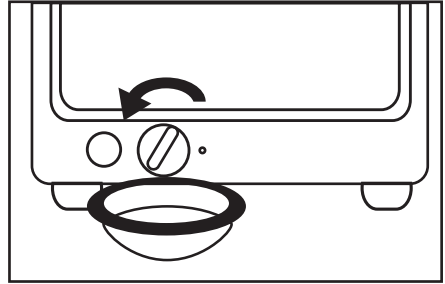
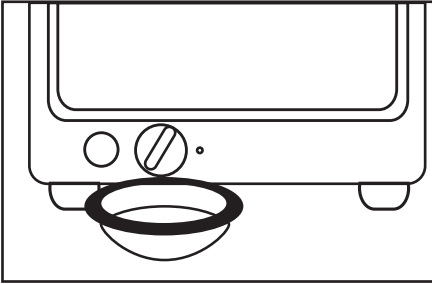
Other Useful Information (Cont.)

Drain pump maintenance

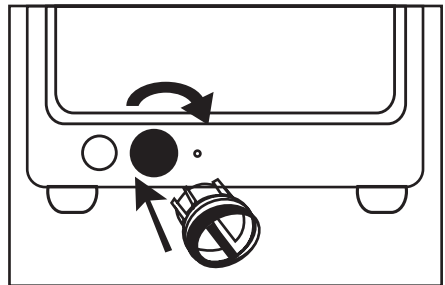
We recommend that you clean the drain pump filter regularly (at least once a month) to avoid blockages created by bobby pins, coins and excess lint.

Proceed as follows:

1. Disconnect the washer from the power source.
2. If necessary, wait until the water has cooled down.
3. Place a container underneath the pump opening to collect any spillage (see below, left).
4. Turn the filter cap anticlockwise to take it out gently (see below, right). Always keep a rag nearby to dry up water spillage when removing the pump filter.



5. To remove any objects from the filter, wash it thoroughly in a basin or under running water (see below, left).
6. Put the cap back and place the filter back in its seat (see below, right).



NOTE: The drain pump is located at the rear of the machine as illustrated on page 9.

Other Useful Information (Cont.)

Specifications and technical parameters

Dimensions	60.1cm (W) x 62.5cm (D) x 101.5cm (H)
Capacity (max. weight of dry wash load)	9.5kg
Weight	45kg
Power supply	240V~, 50Hz
Rated power	600W
Water pressure	0.1MPa – 0.6MPa
Liquid ingress protection rating	IPX4

Compliance

This product has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.7.



The RCM Mark (Regulatory Compliance Mark) indicates that the product complies with the relevant guidelines of the ACMA as well as corresponding government requirements for the safety of electrical devices.

Responsible disposal

At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

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Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on (AU) 1300 886 649 or (NZ) 0800 836 761 for advice.

For an electronic copy of this manual, please contact our after sales support centre.

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After Sales Support

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