GE Washing Machine Error Codes THE PROBLEM POSSIBLE CAUSES WHAT TO DO

Do not empty

Do not rotate

Do not overturn.

Download is not balanced. Redistribute clothing and run the drain and back, or rinse and tighten.

Increase the load size when washing a small load containing heavy and light objects

The pump is clogged.

The drain hose is twisted or improperly connected. Straighten the drain hose and make sure there is no washer on it.

A household leak may be clogged. Check the sewerage. You might need to call a plumber

Sealing the drain hose; The drain hose is too much pushed down the drain Make sure there is an air gap between the hose and the drain.

Water leakage

Door gasket damaged Check that the gasket is not blocked or broken. The objects left in the pockets can damage the washer (nails, screws, pens, pencils)

Water can drain off the door when the door opens. This is a normal operation.

Gently wipe the rubber seal of the door. Sometimes dirt or clothes remain in this seal and can cause a small leakage

Check the left side of the washer with water. If this area is wet. You have a surplus condition. Use less detergent.

Fill hoses or drain hose incorrectly. Make sure that the hose connections fit tightly to the washer and the faucets, and make sure that the end of the drain hose is correctly inserted and fixed to the drainage device.

A household leak may be clogged. Check the sewerage. You may need to call a plumber.

Discharging the dispenser Powder soap can cause snacks inside the dispenser and cause seepage from the front of the dispenser. Remove the box and clean both the box and inside the dispenser box. See "Cleaning the Washer".

Improper use of detergent Use only OH and the correct amount of detergent.

The dispenser box is cracked. If a new installation, check for cracks inside the dispenser box.

Clothes are too wet.

The load is out of balance. Redistribute clothing and run off the sink and spin, or rinse and spin.

Increase the load size when washing a small load containing heavy and light objects.

The machine will slow down the spin speed to 410 rpm, if it has a complex load balancing. This speed is normal.

The pump is clogged. 15 on how to clean the pump filter.

Overload. The dry weight of the load must be less than 16 pounds.

The drain hose is twisted or improperly connected. Straighten the drain hose and make sure there is no washer on it.

A household leak may be clogged. Check the sewerage. You might need to call a plumber

Sealing the drain hose; The drain hose is too much pushed down the drain Make sure there is an air gap between the hose and the drain.

An incomplete cycle or timer does not advance.

Automatic load redistribution. The timer adds 3 minutes for the cycle for each rebalancing. You can make 11 or 15 rebalances. This is normal work. To do nothing; The machine completes the washing cycle.

The pump is clogged. 15 on how to clean the pump filter.

The drain hose is twisted or incorrectly connected. Straighten the drain hose and make sure that the washer does not sit on it

A household leak may be clogged. Check the sewerage. You might need to call a plumber

Sealing the drain hose; The drain hose is too much pushed down the drain Make sure there is an air gap between the hose and the drain.

Loud or unusual noise

Vibration or Shaking The cabinet washer is designed to move 1/4 "to reduce the force transmitted to the floor.

All rubber leveling feet do not firmly touch the floor. Press and pull back, and then back to the left of the washer to check if it is level. If the washer is uneven, adjust the rubber leveling feet so that they fully touch the floor and lock into place. Your installer should fix this problem.

No power / washer does not work or does not work.

The washing machine is switched off. Make sure that the cord is securely inserted into the working socket.

The water supply is switched off. Fully turn on the hot and cold faucets.

The circuit breaker / fuse is disconnected / triggered Check the circuit breakers / fuses at home. Replace the fuses or reset the switch. The washer must have a separate output

Automatic checks of the own system The first time the washer is connected, an automatic check is performed. This can take up to 20 seconds before you can use your puck. This is normal work.

Snow, holes, tears, tears or excessive wear.

Overload. Do not exceed the maximum recommended load sizes.

Handles, pencils, nails, screws, or other items left in pockets Remove loose items from your pocket.

Pins, latches, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets. Secure the latches, hooks, buttons and zippers.

Incorrect control time.

This is normal. During the rotation of the washer, it may sometimes be necessary to rebalance the load in order to reduce vibrations. When this happens, the estimated time increases, causing the time to increase or jump.

Not enough water.

This is normal. Horizontal washers do not require the bath to be filled with water, for example, for washing

The washer is suspended or must be restarted, or the washer door is locked and will not open.

The pump is clogged.

The door is unlocked or presses "Start", and the machine does not work.

This is normal. The front load washers are started differently than the upper load, and it takes 30 seconds to test the system. The door will be locked and unlocked.

Improper operation Simplicity and closing of the door. Then click "Start".

Water does not enter the washer or is slowly introduced.

Automatic check of own system After pressing the "Start" button the washer performs several checks of the system. Water will flow 60 seconds after pressing the Start button.

The water supply is switched off. Turn on both hot and cold taps.

The shutters of the water valves stop. Turn off the water source and remove the hoses to connect the water from the top of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn on the water again.

The inlet hose washers are stopped. Turn off the water source and remove the inlet hoses from the wall taps. Use a brush or toothpick to clean the screen washers at the end of the hoses. Reconnect the hoses and turn on the water again.

Wrinkles

Improper sorting Avoid mixing heavy objects (eg work clothes) with light objects (for example, blouses).

Overload Load your puck so that clothes have enough room for free movement.

Incorrect washing cycle. Match the cycle cycle with the type of fabric that you wash (especially for comfortable loads).

Repeated rinsing in too hot water. Rinse in warm or cold water

Painted or yellowed clothing

Not enough detergent Use the correct amount of detergent.

Do not use the detergent HE (high efficiency) Use only the detergent HE.

Rigid water

Use the hottest water for the fabric.

Use a water conditioner, such as the Calgon brand, or install a water softener

Water is not hot enough. Make sure that the water heater supplies water at a temperature of 120 $^{\circ}$ -140 $^{\circ}$ F (48 $^{\circ}$ -60 $^{\circ}$ C).

The detergent does not dissolve. Try a liquid detergent HE.

Dye transfer.

Sort clothes by color. If the conditions of the tissue label are erased separately, unstable dyes may be indicated.

Color stains

Incorrect use of fabric softener Check the fabric softener kit for instructions and follow the instructions for using the dispenser

Dye transfer Sorting of white or slightly colored objects from dark colors.

Immediately remove the washing load from the washer.

The water temperature is incorrect.

Incorrect water connection. Make sure that the hoses are connected to the correct faucets.

The domestic water heater is not installed properly. Make sure that the water heater for the house supplies water at a temperature of 120 ° -140 ° F (48 ° -60 ° C).

A slight change in the color of the metallic color.

This is normal. Due to the metallic properties of the paint used for this unique product, slight color changes are possible due to viewing angles and lighting conditions

A bad smell inside your washing machine

Is not used for a long time without using the recommended quality of the detergent HE or too much detergent. Carry out the cleaning cycle of the basket.

In case of a strong smell, you may need to cycle "Empty the basket" more than once.

Use only the amount of detergent recommended in the detergent container.

Detergent leaking

Improper placement of detergent liner Ensure that the detergent insert is correctly installed and fully installed. Never place detergent above the maximum line.

This is normal. This is normal work to see the leakage of detergent on the door gasket for about 20 seconds after filling the dispenser

Inadequate dosing of the softener or bleach

The dispenser clogs Monthly clean the dispenser drawer to remove accumulation of chemicals.

The softener or bleach is filled above the maximum line. Make sure you have the right amount of softener or bleach.

A softener or bleach problem.

Make sure that the softener and bleach cap for the dispenser is installed or they will not work

Dispenser dispenser is not dosed properly.

A package of washing powders placed in a dispenser drawer. Do not use detergent bags in the dispenser. They should only be added to the laundry basket as directed by the manufacturer.

The pump runs while the washer is not in use.

Clogging in the sump. This is normal. The drainage sump detects an undesirable level of water filling from the potential open faucet. Turn off the water valve and inspect the water valve to lock it.